

Tonkawa Energy Services

There is Value from Tonkawa's Municipal-Owned Electric Utility

"OUR LOCAL POWER" is Tonkawa's Electric Utility System that serves the City of Tonkawa with electric service to the homes and businesses in Tonkawa. Tonkawa's Electric Department personnel are ready to go out and assist our customers on a day-to-day basis. The Electric Department works diligently to prevent outages by maintaining the city's electric system and they are ready to respond to emergencies during electrical outages. Tonkawa receives its Electric Power Supply from OMPA (Oklahoma Municipal Power Authority) in Edmond, Oklahoma, a Municipal-Owned Public Power Supplier. This partnership is an investment into our community to improve and support City Services such as fire, police, parks, and library services.

Tonkawa Energy Service promotes energy efficiency and the following Programs to lower your energy costs:

- **DEEP Rebates Energy Efficiency Program for commercial customers for implementing energy Efficient Projects.**
- **Wise Rebates for residential customers who upgrade to energy efficient Heat Pumps.**
- **Ceiling Insulation Rebate Program for homeowners.** The Rebate is 30% of the total cost of the installation of Ceiling Insulation up to \$500. An Energy Audit must be performed on the home prior to the addition of insulation. Total finished insulation must equal or be greater than 12 inches in depth, and a value of R-38 this can **save up to 40% on your heating and air-conditioning costs.**
- The City of Tonkawa encourages anyone who is going to upgrade their Heat and Air System to sign up for a **Free Energy Audit.** An Energy Audit estimates the energy efficiency of the home and the energy efficiency old heat and air conditioning system and compares it to the savings that could be achieved with the installation of a new energy efficient system. Contact our City Offices at 113 S. 7th Street or call 580-628-2508 to sign up for a Free Energy Audit.
- Call Our Utility Billing Offices at **580-628-2508**, if you have any questions.
- **Visit our website:** www.cityoftonkawa.com for more details

Bill payment options for our Utility Customers

We offer automatic Bank Draft from your checking account. We accept Credit Card Payments on-line on our website, and coming soon, we will be able to accept credit cards by phone, and in person at the Tonkawa Utility Office.

We offer Average Monthly Payment to customers who have had service for 12 months and paid their bills by the due date. (Customer must own their home to be eligible.) Sign up during the months of November through February. We accept utility payments in person at the Tonkawa Utility Office by walk-in, drive-up window, or by our night drop box next to the drive-up window on the north side of the Office.

The Tonkawa's Utility Office is located at 113 S. 7th Street in Tonkawa. Our office hours are 8:00 A.M. to 5:00 P.M. Monday through Friday. We provide a personal service to our customers and answer your questions concerning your Utility Bill. We aid in reporting service issues and problems within the community. After normal office hours, please call our Tonkawa Dispatch at 580-628-2516 to report an outage or electrical problem. Emergency Alerts are available through NIXLE mobile phone text alerts. To register Simply text your zip code to 888777 to receive real-time alerts and advisories from us and other local agencies at no charge.